



PUT ERP DATA IN
THE HANDS OF YOUR
MOBILE WORKERS

RFgen Off-Network Mobility Solutions



RFgen

REDUCE COST | MAXIMIZE PRODUCTIVITY | IMPROVE ACCURACY | INCREASE EFFICIENCY



EMPOWER YOUR MOBILE WORKFORCE

RFgen Off-Network Mobility Solutions help remote employees automate “paper work” to complete jobs more quickly, with fewer errors. Get automated updates to your ERP from roaming workers, even in areas of limited or nonexistent connectivity. Improve the speed and accuracy of information collected at jobsites, so remote workers can update inventory levels more quickly.



ELIMINATE PAPERWORK

Cut out hours of data entry. Workers can check off mobile forms step-by-step to enforce workflows and ensure safety procedures are followed.



COLLECT DATA ANYWHERE

Collect and store data on local devices, and when connectivity becomes available, RFgen updates the ERP system automatically.



SATISFY CUSTOMERS

Impress customers when you finish jobs faster, fix issues on the first visit, and provide them with real-time job and product information.

“After implementing RFgen on tablets, our client called asking if a high priority water system had been sampled. I was able to tell them it was sampled two days before. Having the ability to provide that information instantaneously was impressive. It kind of shocked them. It definitely shocked me, because before it would have taken two weeks to get that data.”



ACHIEVE END-TO-END VISIBILITY IN YOUR SUPPLY CHAIN

Extending automation and mobility beyond the warehouse and into the field is the only way to achieve accurate, end-to-end visibility of your supply chain operations. With RFgen Off-Network Mobility Solutions, your workers can:

- Update and manage work orders and customer information from a smartphone or tablet.
- Attach additional information to work orders like photos or GPS data.
- Receive updated schedules.
- View job history for a particular customer or asset.
- Pull up details and warranty information on parts or products.
- Check availability and reorder parts and materials.
- Submit time, materials, labor and expenses.
- Document proof of delivery with electronic signature capture and photos.
- Create customer invoices.

COLLECT DATA IN CHALLENGING AREAS

It's a connected, mobile world, but in many industries, there are still plenty of situations where network connectivity is nonexistent or only occasionally available. By storing data on mobile devices until connectivity is reestablished, RFgen helps employees stay productive in any location, including:

- Field service operations and direct store deliveries.
- Accelerated cycle counts that don't wait on a response back from the ERP after each scan.
- Facilities with unique areas like cold storage or wine cellars.
- Warehouses with high reaching inventory that blocks wireless signals.
- Off-shore or underground operations like oil, gas or mining.
- Places where cellular networks are prohibited (e.g. hospitals, areas with explosive materials, etc.).

OFF-NETWORK MOBILITY USE CASES

- Field Service
- Field Sales
- Direct Store Delivery
- Fixed Asset Management
- Off-shore and Remote Warehouses
- Vendor Managed Inventory
- Batch (fields, yards, freezers, etc.)





SUPPORTED TECHNOLOGIES

Data Collection

- Android Devices
- Barcode Scanners
- Carousels and Scales
- iOS Devices
- RFID
- Tablets and Smartphones
- Telnet
- Vehicle Mount Computers
- Voice Recognition
- Windows Mobile and CE

Enterprise Integrations

- SAP
- SAP Business One
- Oracle's JD Edwards
- Oracle E-Business Suite
- Deltek Costpoint

General Connectivity

- COM Interop
- Databases
- IBM AS/400
- IBM Mainframes
- Net Assemblies
- UNIX Systems
- Web Services

RFGEN SOFTWARE—YOUR TOTAL SOLUTION PROVIDER

RFgen Software helps organizations reduce supply chain implementation costs and increase accuracy and efficiency with the industry's most reliable, flexible mobile data collection and barcode software solutions. In business since 1983, RFgen is known in the supply chain industry for its solid, high-quality products and high customer satisfaction ratings. With a global reach and local touch, RFgen and its global network of certified solution partners can support your organization anywhere in the world. Not only does RFgen provide robust mobile supply chain software, we also offer a complete end-to-end mobile data collection solution, including:



Mobile device hardware for your data collection needs

As your one-stop-shop, RFgen can provide you with the mobile device hardware you need to automate your warehouse. RFgen is a certified reseller of mobile computing devices for all major hardware brands. By working with RFgen for both your hardware and software needs, you are guaranteed a holistic, comprehensive approach to your entire data collection solution.



Professional consulting help for a smooth implementation

The RFgen Professional Services team is here to help you customize and implement your new RFgen system. Our expertise covers data collection technologies, popular ERP systems, and supply chain automation best practices—a trifecta of skills necessary for the successful planning, development and deployment of your data collection solution.



Education to help you maximize your investment

RFgen offers a variety of training delivery options including classroom and e-learning options. Training is conducted by the same professional services consultants and supply chain experts that design and develop solutions for our customers.

READY TO GET STARTED?

To learn more or schedule a live product demonstration, please call us at 888-426-2286 or visit our website at www.RFgen.com.



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