

RFgen-Vocollect Voice Solutions







SET YOUR WORKFORCE FREE

Can you talk faster than you type? So can your employees. Voice-enabling your warehouse can improve speed over hand-held scanners or pick-to-light systems, while often improving accuracy. RFgen-Vocollect Voice Solutions enable employees to work much more efficiently than if they were typing or scanning. Because voice is hands-free, eyes-free, workers can devote total attention to the task at hand, greatly reducing time and mistakes.



VOICE PICKING DELIVERS

- 20% improvement in productivity
- Up to 99.99% order accuracy
- 50% reduction in training time



VOICE RECEIVING CAN

- Eliminate double-checking before receiving is complete
- Allow implementation of labor standards with data capture



VOICE REPLENISHMENT RESULTS IN

- 52% improvement in replenishment rate (pallet/hour)
- 67% reduction in training time

"In paper pick sections where we had the greatest opportunity for improvement, our accuracy rose from 98.68% to 99.46%. These performance gains alone save Pep Boys over \$3 million annually."



REVOLUTIONIZE YOUR SUPPLY CHAIN OPERATIONS WITH WEARABLES

Wearable voice-directed technology can provide you with dramatic improvements in speed, accuracy and safety in warehouse operations. Voice-directed work has been successfully deployed by large and small companies for more than 20 years, and Vocollect is a leading supplier with hundreds of installations and hundreds of thousands of users around the world.

EASILY INTEGRATE VOICE WITH YOUR ERP SYSTEM

RFgen-Vocollect Voice Solutions enable you to implement ERP-connected voice up to 75% faster than other implementation methods. Your distribution center can be operational—with voice fully integrated into your ERP workflows—in just a few weeks, without making changes to your ERP system, or needing much support from IT.

RFgen-Vocollect Voice Solutions feature validated and certified integration with Oracle's JD Edwards, Oracle E-Business Suite and SAP. These solutions support secure connections through Wi-Fi, WPA PSK and WPA-Enterprise and can be deployed in both centralized and distributed IT environments.

A USER EXPERIENCE SO INTUITIVE, EVEN THE "NEW GUY" IS READY TO WORK

Voice technology is easy to learn and use, so you can maintain a lean warehouse by containing the cost of training and helping new employees become fully functional more quickly. Wearing a lightweight headset, workers follow clear voice prompts to perform tasks and speak directly to the system to confirm actions and move a process forward. Users spend less than an hour training a device to recognize their voice, so accents or local language requirements are not a problem.

MUCH MORE THAN VOICE PICKING

Far beyond voice picking, this market-leading solution will voice automate:

- Order Selection
- Receiving
- Replenishment
- Putaway
- Picking
- Outbound Loading
- Cycle-Counting
- Physical Inventory
- Transfers
- Auditing
- Back Stocking
- And more



SUPPORTED TECHNOLOGIES

Data Collection

- · Android Devices
- · Barcode Scanners
- · Carousels and Scales
- iOS Devices
- RFID
- · Tablets and Smartphones
- Telnet
- · Vehicle Mount Computers
- Voice Recognition
- Windows Mobile and CE

Enterprise Integrations

- SAP
- · Oracle's JD Edwards
- Oracle E-Business Suite
- Deltek Costpoint

General Connectivity

- COM Interop
- Databases
- IBM AS/400
- IBM Mainframes
- NET Assemblies
- UNIX Systems
- Web Services

RFGEN SOFTWARE—YOUR TOTAL SOLUTION PROVIDER

RFgen Software helps organizations reduce supply chain implementation costs and increase accuracy and efficiency with the industry's most reliable, flexible mobile data collection and barcode software solutions. In business since 1983, RFgen is known in the supply chain industry for its solid, high-quality products and high customer satisfaction ratings. With a global reach and local touch, RFgen and its global network of certified solution partners can support your organization anywhere in the world. Not only does RFgen provide robust mobile supply chain software, we also offer a complete end-to-end mobile data collection solution, including:

- Mobile device hardware for your data collection needs
 As your one-stop-shop, RFgen can provide you with the mobile device hardware you need to automate your warehouse. RFgen is a certified reseller of mobile computing devices for all major hardware brands. By working with RFgen for both your hardware and software needs, you are guaranteed a holistic, comprehensive approach to your entire data collection solution.
- Professional consulting help for a smooth implementation
 The RFgen Professional Services team is here to help you customize and implement your new RFgen system. Our expertise covers data collection technologies, popular ERP systems, and supply chain automation best practices—a trifecta of skills necessary for the successful planning, development and deployment of your data collection solution.
- Education to help you maximize your investment
 RFgen offers a variety of training delivery options including classroom
 and e-learning options. Training is conducted by the same professional
 services consultants and supply chain experts that design and develop
 solutions for our customers.

READY TO GET STARTED?

To learn more or schedule a live product demonstration, please call us at 888-426-2286 or visit our website at www.RFgen.com.

